



Prisoner survey responses for City of London Police 2012

Prisoner survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		2012 City of London	Police custody comparative
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		17	2059
SECTION 1: General information			
3	Are you under 21 years of age?	6%	10%
4	Are you transgender/transsexual?	0%	0%
5	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other categories)?	64%	29%
6	Are you a foreign national?	52%	15%
7	Are you Muslim?	0%	10%
8	Are you homosexual/gay or bisexual?	6%	2%
9	Do you consider yourself to have a disability?	6%	20%
10	Have you been in police custody before?	76%	92%
SECTION 2: Your experience of this custody suite			
11	Were you held at the police station for over 24 hours?	58%	68%
12	Were you told your rights when you first arrived?	82%	81%
13	Were you told about PACE?	36%	52%
For those who had their clothing taken away:			
14	Were you given a tracksuit to wear?	80%	39%
15	Could you use a toilet when you needed to?	94%	91%
16	If you used the toilet, was toilet paper provided?	70%	48%
17	Would you rate the condition of your cell, as 'good' for:		
17a	Cleanliness?	52%	34%
17b	Ventilation/air quality?	27%	23%
17c	Temperature?	37%	16%
17d	Lighting?	53%	45%
18	Was there any graffiti in your cell when you arrived?	47%	54%
19	Did staff explain the correct use of the cell bell?	42%	23%
20	Were you held overnight?	94%	92%
For those who were held overnight:			
21	Were you given any items of bedding?	94%	84%
For those who were held overnight and were given items of bedding:			
22	Were these clean?	71%	62%
23	Were you offered a shower?	0%	9%
24	Were you offered a period of outside exercise?	0%	6%
25a	Were you offered anything to eat?	88%	81%
25b	Were you offered anything to drink?	100%	84%
For those who had food/drink:			
26	Was the quality of the food and drink you received good/very good?	26%	11%
27	Was the food/drink you received suitable for your dietary requirements?	45%	44%

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For those who smoke:			
28	Were you offered anything to help you cope with not being able to smoke?	0%	7%
29	Were you offered anything to read?	21%	14%
30	Was someone informed of your arrest?	62%	43%
31	Were you offered a free telephone call?	81%	50%
If you were denied a free telephone call:			
32	Was a reason given?	0%	15%
33	Did you have any concerns about:		
33a	Who was taking care of your children?	6%	14%
33b	Contacting your partner, relative or friend?	47%	52%
33c	Contacting your employer?	7%	19%
33d	Where you were going once released?	24%	31%
34	Were you offered free legal advice?	94%	89%
For those who were offered free legal advice:			
35	Did you accept the offer of free legal advice?	71%	69%
For those who were interviewed and needed them:			
37	Was a solicitor present when you were interviewed?	85%	80%
38	Was an appropriate adult present when you were interviewed?	44%	28%
39	Was an interpreter present when you were interviewed?	25%	13%
SECTION 3: Safety			
41	Did you feel unsafe?	19%	38%
42	Has another detainee or a member of staff victimised you?	6%	33%
43	If you have felt victimised, what did the incident involve?		
43a	Insulting remarks (about you, your family or friends)	6%	16%
43b	Physical abuse (being hit, kicked or assaulted)	6%	10%
43c	Sexual abuse	0%	3%
43d	Your race or ethnic origin	0%	3%
43e	Drugs	6%	9%
43f	Because of your crime	6%	12%
43g	Because of your sexuality	0%	1%
43h	Because you have a disability	6%	2%
43i	Because of your religion/religious beliefs	0%	2%
43j	Because you are from a different part of the country than others	0%	4%
44	Were your handcuffs removed on arrival at the police station?	87%	73%
45	Were you restrained whilst in the police custody suite?	26%	19%
46	Were you injured whilst in police custody, in a way that was not your fault?	19%	23%
47	Were you told how to make a complaint about your treatment?	15%	13%
48	Were you treated well/very well by staff in the police custody suite?	75%	34%

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SECTION 4: Health care			
50	Did someone explain your entitlements to see a health care professional, if you needed to?	53%	35%
51	Were you seen by the following health care professionals during your time in police custody:		
51a	Doctor	9%	44%
51b	Nurse	22%	20%
	Percentage seen by either a doctor or a nurse	27%	51%
51c	Paramedic	9%	4%
52	Were you able to see a health care professional of your own gender?	34%	26%
53	Did you need to take any prescribed medication when you were in police custody?	38%	42%
For those who were on medication:			
54	Were you able to continue taking your medication while in police custody?	17%	34%
55	Did you have any drug or alcohol problems?	32%	53%
For those who had drug or alcohol problems:			
56	Did you see, or were offered the chance to see a drug or alcohol support worker?	60%	43%
57	Were you offered relief or medication for your immediate withdrawal symptoms?	20%	25%
For those who were seen by health care:			
58	Would you rate the quality as good/very good?	60%	30%
59	Did you have any specific physical health care needs?	19%	32%
60	Did you have any specific mental health care needs?	13%	24%
For those who had any mental health care needs:			
61	Were you seen by a mental health nurse/psychiatrist?	0%	15%